



# Mind Hacking PPC: Using Behavioral Science to Supercharge Pmax & Drive Quality Conversions



in @susan-yen

PPCREALTALK

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Raise your hand if you've ever launched a campaign and prayed to the Google gods.

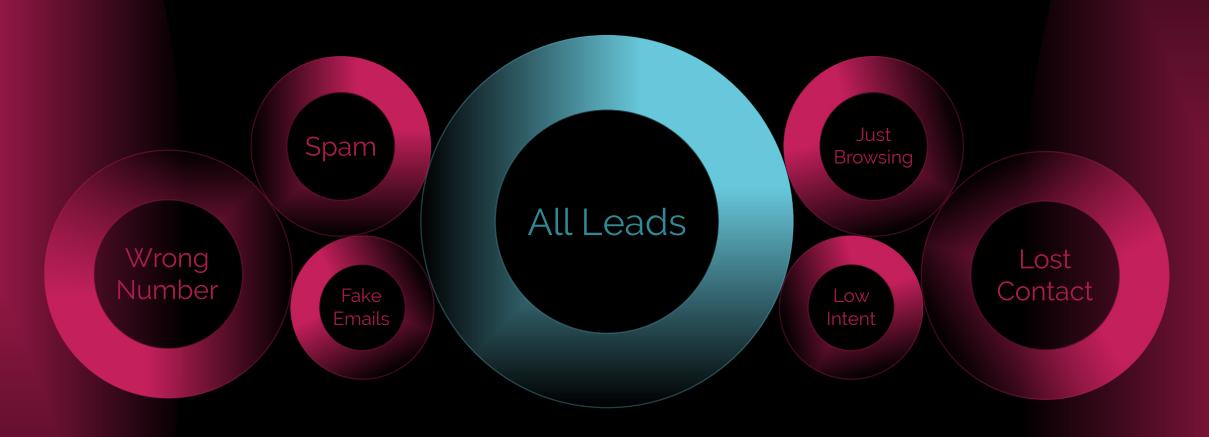
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PMax = amazing for e-commerce

for lead gen...
it's messy



### The Common Challenge



Leads often = poor quality / low intent

### The Real Opportunity

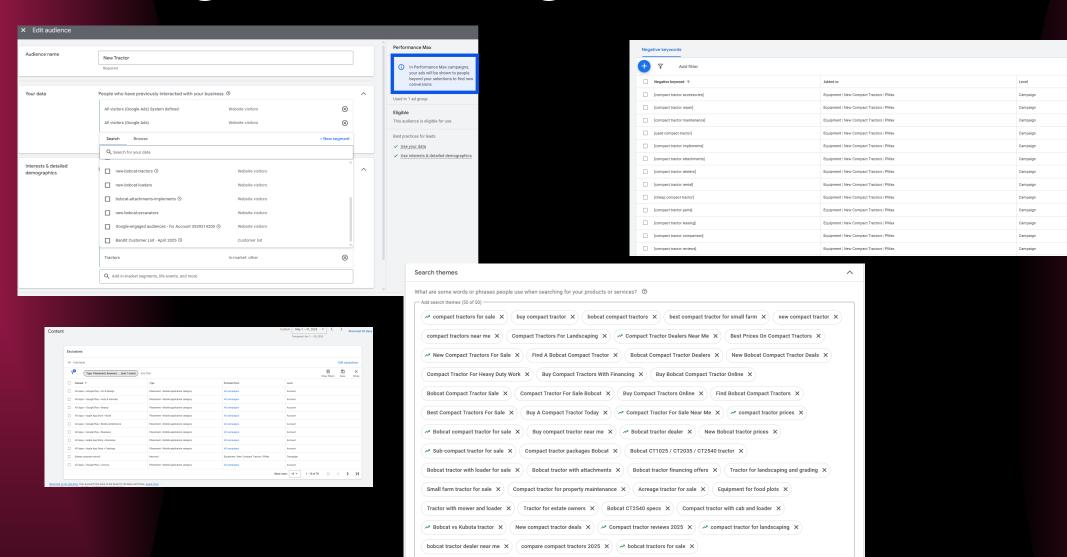
- PMax = underutilized for lead gen
- → With right signals → quality beats quantity
- High ROAS possible if set up correctly

### **Foundation for Success**

- Correct conversion tracking (don't optimize to page visits)
- Use offline conversions to train Google
- Quality > quantity mindset



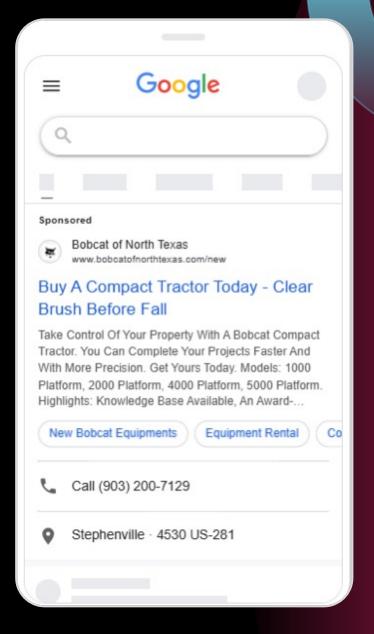
# **Feeding PMax the Right Data**



### **Visual Content Matters**



Garbage in, garbage out



### **Tools & Techniques**



Use lead forms with qualifying questions



Automate offline conversion imports



Leverage call tracking & CRM integrations



Regular asset refresh cycles



Which do you think drives better quality leads:

Scarcity

or

**Social Proof** 

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"Default PMax"

→ lots of junk leads

"Optimized PMax"

→ fewer, higher-value leads

# Final Challenge

Test this week:

- Import offline conversions
- A/B scarcity vs. social proof headlines